Concierge Care Services Extra Support at No Extra Cost

When you purchase a life insurance policy with our chronic illness rider attached, you also get Concierge Care Services at no extra charge.

DISCOVER CONCIERGE CARE SERVICES*

Whether you're healthy today and planning for the possibility of a chronic illness or you're currently contending with a chronic illness, it can be overwhelming to search for the right caregivers, facilities, and service providers.

That's why Prudential offers Concierge Care Services completely free of charge to all customers who purchase a life insurance policy with our chronic illness rider attached.

The services can help you:



Reduce the challenges you and your loved ones may have finding care and determining the cost of care.



Match with local care facilities and health care providers.



Devise a plan to keep you in your home and let you remain as independent as possible.

GAIN EASY ACCESS TO RESOURCES

You can access the Concierge Care Services by:

- 1. Visiting www.CaregiverAdvocate.com/Prudential.
- **2.** Create an account with the life insurance policy number, the insured's first and last name, and date of birth.
- **3.** Inviting family members, friends, and/or caregivers to join the site.

Once your account is set up you'll be able to find local care providers, watch educational videos, and read informative articles about chronic illness care.

If at any point you have questions or you'd like to speak to a live Caregiver Advocate, call 1-888-451-5824.

These services are provided by LTCG[®]. For more than two decades, they've been providing care services and solutions that help people through some of the most challenging times in their lives.

*These services may not be available in all states.

www.CaregiverAdvocate.com/Prudential



QUESTIONS?

If you have an existing life insurance policy with a Prudential company, then contact Prudential's Customer Service Center at 1-800-778-2255 with any questions. If you've not yet purchased a policy, then please contact your financial professional with questions.

Long Term Care Group (LTCG) is an independent organization and is not an affiliate of Prudential Financial. LTCG is contracted to provide Concierge Care Services to Prudential policyowners. These services are not guaranteed, and you will be notified if they are changed or terminated. Participation in Concierge Care Services is optional and neither you nor your invitees will ever be enrolled without consent. LTCG is solely liable for providing Concierge Care Services, and Prudential is not responsible for providing or failing to provide Concierge Care Services or for the negligent provision of Concierge Care Services by LTCG.

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Life insurance is issued by Pruco Life Insurance Company in all states except New York, where it is used by Pruco Life Insurance Company of New Jersey. Both are Prudential Financial companies located in Newark, NJ.

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